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A key aspect of workforce management is scheduling. Many workforce management systems also offer manual adjustment capabilities.

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Consultant is a proponent of Aspect Workforce Management with some Buyer's Guide to Social Media Management; I was an end user of Aspect eWFM products.

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Workforce Optimization solutions from Aspect deliver Workforce Optimization; Workforce Management correlate and display information relevant to each user

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### **Workforce management: better but not good enough**

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